

SUNPRIME
C-LOUNGE

COVID 19 - PROCLAMATION

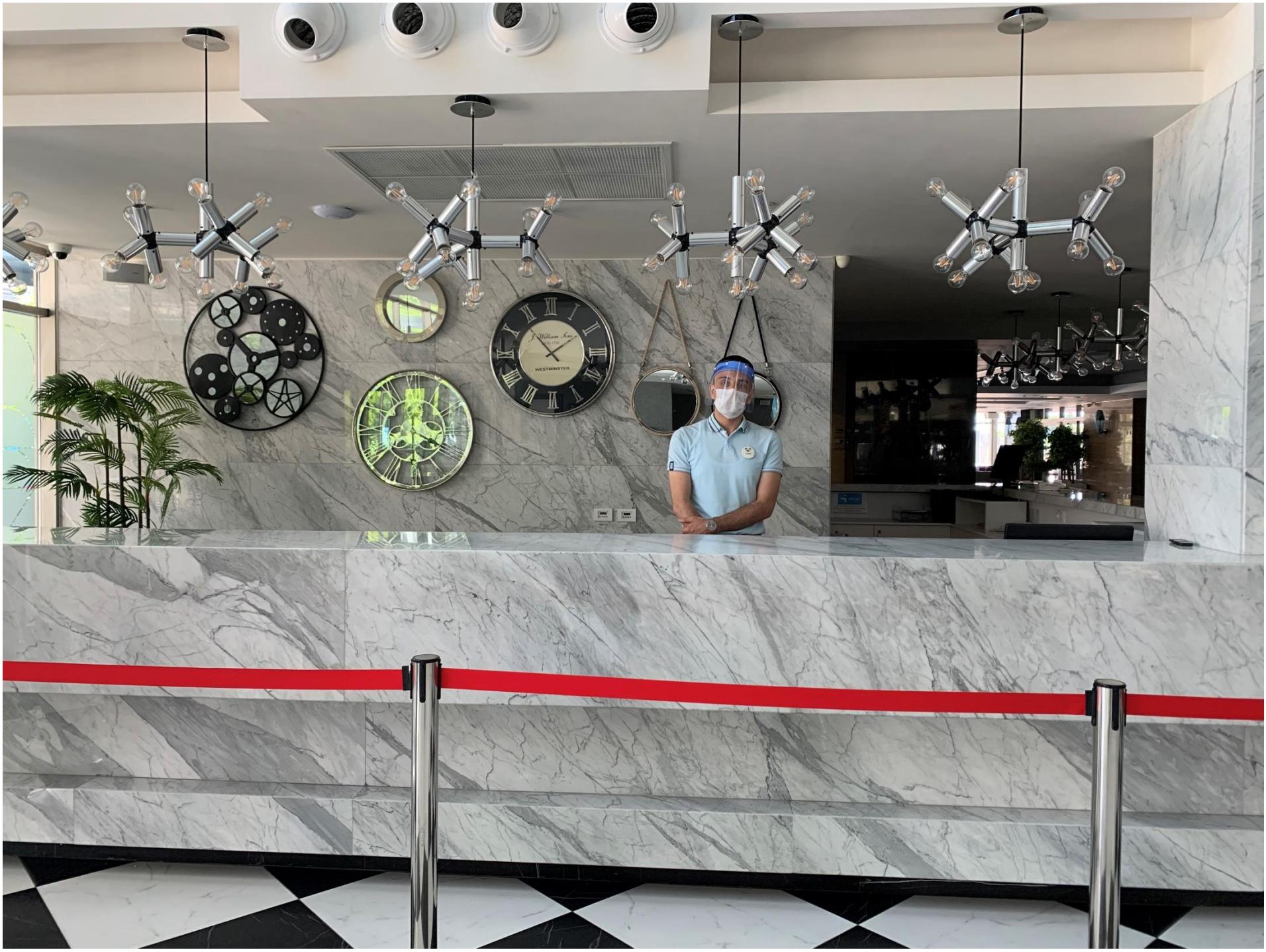




Sunprime C-Lounge Hotel gives high importance to the health and safety of our dear guests.

Through this proclamation we would like to share with you our hygiene and cleaning measures that we have increased in order to be prepared due to the COVID-19 Pandemic and other possible epidemic risks that may occur later.





Our Precautions Against Covid-19, Regarding Check-In and Check-Out Procedures (Entrance and Exit Procedures)

- ✓ All visitors' and guests' body temperatures will be monitored initially by no touch thermometers as they enter through the hotel entrance and all measurements will be recorded.
- ✓ Our visitors and guests are welcomed at the entrance with no touch body temperature check, disinfection mat and hand disinfection facilities.
- ✓ Your luggage is accepted through the hotel entrance only after being disinfected by our upon your arrival.
- ✓ There is a mask and disinfectant unit at the reception desk.
- ✓ Door cards are disinfected before they are handled to our guests.
- ✓ Our POS Machines for credit card withdrawals will be used and these machines will be disinfected continuously.
- ✓ All procedure that may require contact during check-in and check-out will be carried out in accordance with the safe physical distance rule and duly.





Our Precautions Against Covid-19 Regarding Guest Rooms

- ✓ Housekeeping staff working in room cleaning is working with masks and disposable gloves. In between cleaning and disinfecting each room, new masks and gloves are worn by the staff after the hands are thoroughly washed and disinfected again.
- ✓ High hand contact areas such as power buttons, door handles, drawer handles, controls, and faucet heads are disinfected regularly.
- ✓ All textile used in our hotel are washed and ironed above 60 ° C.
- ✓ Guest rooms are cleaned, disinfected and ventilated in detail after each check-out before the arrival of the new guests of the same room.
- ✓ Air conditioning filters of the guest rooms are washed and disinfected after each check-out before the arrival of the new guests of the same room.
- ✓ Single use toiletries are placed in guest rooms after the disinfection of these materials.





Our Precautions Against Covid-19 Regarding Food & Beverage Units

- ✓ All tables, chairs and seating space in all our food & beverage units are rearranged in accordance with the recommended safe physical distance approved by the ministry.
- ✓ Our open buffet service system will be constricted in a certain amount and more hygienic, disinfected and safe materials and equipment will be used on our buffet. Self service will not be allowed and our staff will be constantly will be in service to help each of our guest individually and one by one. Our staff nd will provide the necessary guidance and service at the buffet.
- ✓ There have always been hand disinfection units in our restaurants and now there will be some more of them at the points you can reach in our food and beverage areas.
- ✓ Disposable paper service mattress pads will be used at the tables.
- ✓ Tea & Coffee machines will only be used by our staff and they will provide you tea or coffee depending on your request by the machine.
- ✓ General cleaning of food & beverage areas and the tables, chairs, benches, buffet, including all other service materials will be done thoroughly both at the beginning and end of the buffet times and disinfection processes will be carried out after the cleaning.





Our Precautions Against Covid-19 Regarding Our Staff

- ✓ Our employees undergo for a general health screening before starting work to ensure they are free from any kind of contagious health problem.
- ✓ Body temperatures are checked and recorded both at the beginning and at the end of the shifts of our staff.
- ✓ Trainings are given to our employees before the 1st day at the work and the trainings provided are updated regularly.
- ✓ We have disinfectant units for our staff in common staff areas,in their working offices and working areas.
- ✓ Our employees are obliged to wear single use masks and gloves. They are also obliged to dispose and change those in regular time intervals.
- ✓ Each of our staff knows and applies the safe physical distance rule in their contact with our guests and among each other. Our staff, who are in direct contact with the guests are obliged to wear masks and visors. They are obliged to dispose and change those in regular time intervals.
- ✓ Certified Hotel Physician is provided for our staff and we have emergency action plans in any necessity.
- ✓ Since the beginning of the Covid-19 pandemic, all our staff have been trained by Health and Hygiene and Working Safety expert firms and healthcare teams of those firms, regarding the pandemic, prevention methods and contamination conditions. These training sessions are held continuously.
- ✓ Also during the operational meetings, these issues about Covid-19 and precautions against Covid-19 are constantly updated.





Our Precautions against Covid-19 in General Areas

- ✓ In all general areas and WCs, as always, great attention is paid to cleaning the surfaces, door handles, handrails, elevators, elevator buttons, sinks, batteries, urinals and toilet bowls. Diluted bleach and chlorine tablets are used after cleaning with water and detergent. Our personnel working in all these works perform these operations with masks and disposable gloves.
- ✓ Cleaning and disinfection intervals are tightened and controlled through detailed checklists.
- ✓ The capacity of our elevators is limited so that 4 people staying in the same room or 2 people who do not know each other can use one elevator at the same time. Necessary markings are done inside the elevator.
- ✓ All common areas and sitting groups in public areas have been rearranged by taking safe physical distances into account.
- ✓ Periodic maintenance and disinfection of our ventilation and air conditioning systems are performed. Natural ventilation will be preferred unless the opposite is required.





Our Precautions Against Covid-19 Regarding Swimming Pool & Beach

- ✓ New layout actions approved by the ministry have been taken in order to achieve the safe physical distance between the sunbeds .
- ✓ Pool cleaning will be done as always, in accordance with chemical values that will help to avoid any disease or epidemic. Our monthly laboratory swimming pool water analyzes are made regularly.
- ✓ All sunbeds, sunbed mattresses, beach and pool materials are being cleaned and disinfected daily.
- ✓ There are warning notices at the pool and beach area which reminds to take a shower each time before entering the water.





Our Precautions Against Covid-19 Regarding Fitness Room & the Gym Area

- ✓ There are hand disinfection units inside the Gym area.
- ✓ New layout actions approved by the ministry have been taken in order to achieve the safe physical distance between the sports equipments.
- ✓ The capacity of our Fitness Room & the Gym is restricted to a certain number of guests at one time to keep the hygienic conditions assured. Therefore, to make reservation in advance is necessary for fitness and gym. These areas are cleaned, disinfected and ventilated in detail before and after each guest group.
- ✓ Materials used in the spa such as towel rank, towels are safely cleaned and disinfected.





Our Precautions Against Covid-19 Regarding SPA & SPA Area

- ✓ There are hand disinfection units at the entrance of the SPA.
- ✓ Toiletry products such as soap and shampoo are provided for single use.
- ✓ The capacities of our sauna, Turkish bath and steam rooms are limited to a certain number of guests at one time according to hygienic conditions and strict reservations in advance will be processed for these areas.
- ✓ General areas in the spa such as changing rooms, showers, WCs, and all materials such as towels, bathrobes, loincloths, clothes closets and keys are safely cleaned and disinfected after each group of guests leave.

